

CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE



Claim reconsideration requests

July 31, 2020

Submit your requests quickly and easily.



Start a Reconsideration

Access directly from the claim details screen.

RECONSIDERATION NUMBER	SUBMITTED BY	DATE SUBMITTED	STATUS
#00387477724	Sam Jones	10/17/2018 at 2:56 pm	Adjusted
#83729577599	Jill Stein	8/22/2018 at 1:22 pm	Adjusted
#17405726662	Harry Jacobs	6/03/2018 at 12:30pm	Claim Processing Upheld
#48362905986	Alicia Roberts	5/23/2018 at 4:50 pm	Adjusted
#34057876762	Nick Saban	5/23/2018 at 4:50 pm	Adjusted



History and status

- View submitted claim reconsideration requests and their status.
- Receive a reference number.



Online form

- Gives step-by-step guidance.
- Speeds up and simplifies the process with a questionnaire.
- Gives ability to attach documentation.
- Provides additional details in the notes.

Claim #1834039288

Summary

Need Help?

Previous Questionnaire Documents Summary Confirmation

Confirmation of Claim Submission Details

Provider Name: Amy Action
State of Service: Ohio
TIN: 042312909

Reconsideration Request Timeline

I have a non-standard contract with extended processing times
Next Steps: Explain your non-standard contract on the "Documents" screen

Questionnaire

Choice One: Precertification of Services
Choice Two: Denied but I have a Precertification Number
Next Steps: Proceed to the Documents section and add the precertification number in the notes

Supporting Documents

Notes:

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Attachments

Document 1

PT 8506504 Precert.PDF

Submit Reconsideration Save for Later Cancel



Tell us what you think!

Your input is important to us. Click the **Feedback** tab to let us know what you think of the claim reconsideration request feature.

